

THE ASEAN Tourism Crisis Communications Team (ATCCT)

11 February 2020, Jakarta, Indonesia

JOINT MEDIA STATEMENT

1. The ASEAN Member States would like to share our deepest sympathies to countries impacted by the outbreak of the Novel Coronavirus (2019-nCoV) which has taken lives indiscriminately. Our thought and prayers are with family and friends who are affected by the virus and in hope that we will be able to fight this outbreak.
2. Our Ministry of Health and related government agencies are taking precautionary action and measures to contain the situation at each member states. Thus, prior traveling to our region kindly observe the travel advisory and announcement on the situation update which you can find from this link below:-

Country	Links
Brunei	http://www.moh.gov.bn/SitePages/2019nCoV.aspx
Cambodia	https://www.tourismcambodia.com/
Indonesia	http://ksp.go.id/index.html
Lao PDR	https://la.usembassy.gov/health-alert-u-s-embassy-vientiane-laos-january-31-2020/ http://vientianetimes.org.la/freeContent/FreeContent_Govt20.php
Malaysia	https://vm2020.malaysia.travel/alert
Myanmar	http://mohs.gov.mm/Main/content/publication/2019-ncov
Philippines	https://www.doh.gov.ph/2019-nCov/advisories
Singapore	https://www.stb.gov.sg/content/stb/en/home-pages/advisory-on-wuhan-coronavirus.html
Thailand	https://www.tatnews.org/category/thailand-tourism-updates/
Viet Nam	https://vietnam.travel/vietnam-travel-advice-novel-coronavirus https://vietnam.travel/vietnam-tourism-novel-coronavirus-statement http://vietnamtourism.gov.vn/english/index.php/cat/04

Hotline/Call Centre

In ASEAN Member States for 2019 Novel Coronavirus

ASEAN Public Health Emergency Operations Centre (PHEOC)



No.	Country	Remarks
1.	 Brunei Darussalam Country Code: +673	National Hotline (24/7) 123 Health Advice Line for 2019-nCoV 2381380/2381383
2.	 Cambodia Country Code: +855	Cambodia's National Disease Health Hotline (24/7) 115
3.	 Indonesia Country Code: +62	Hotline Pusat Krisis Kesehatan (24/7) Kementerian Kesehatan Indonesia 021 521 0411 0812 1212 3119
4.	 Lao PDR Country Code: +856	Ministry of Health Lao PDR (24/7) via: 1. Hotline: 166 (Lao and Chinese languages) 2. IHR: +856-20-54066777 (Lao, French, and English languages)
5.	 Malaysia Country Code: +60	Crisis Preparedness and Response Centre (CPRC) (24/7) Ministry of Health Malaysia (03) 88810200 (03) 88810600
6.	 Myanmar Country Code: +95	EOC Ministry of Health and Sports Myanmar (24/7) (67) 3420802
7.	 Philippines Country Code: +63	Department of Health (Hotline 24/7) (28)-711-1001 (28)711-1002
8.	 Singapore Country Code: +65	Ministry of Health (Hotline 24/7) 1800-333-9999
9.	 Thailand Country Code: +66	Call Centre (24/7) Department of Disease Control Thailand 1422
10.	 Viet Nam Country Code: +84	Hotline (24/7) 1900 3228

3. We would advise all travellers traveling to our region to remain vigilant and to take necessary measurement as advised by each individual member state and World Health Organisation (WHO).

4. We would like to share our sympathies and stand united with our dialogue partner China for their tireless and endless effort to overcome the outbreak.